

CALLING FEATURES

For more information on how these features work, reference your telephone user manual.

CODE	FEATURE NAME
*21	Call Forward Always to Voicemail Activation/Deactivation
*31	Caller ID Block - All Calls Activation/Deactivation
*43	Call Waiting Always Activation
*44	Call Waiting Always Deactivation
*55 + Extension	Transfer Call to Voicemail
*57	Call Trace
*62	Enter Voicemail
*65	Caller ID Enabled Per Call
*67	Caller ID Block Per Call
*68	Call Park
*69	Call Return
*70	Call Waiting Disabled - Next Call
*72	Call Forward Always Menu
*78	Do Not Disturb Activation
*79	Do Not Disturb Deactivation
*88 + Parking Slot	Call Park Retrieve
*90	Call Forward on Busy
*92	Call Forward on No Answer
*94	Call Forward on Unregistered
*97 + Extension	Directed Call Pickup
0	Call Operator – <i>Additional fees apply</i>
211	Call Public Services - <i>Information provided on non-emergency services available in the local community.</i>
411	Call Information – <i>Additional fees apply</i>
711	Call Telecommunications Relay Service - <i>Permit persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities.</i>
811	Call Utility Public Services - <i>“Call before you dig”</i>
911	Call Emergency Services - <i>Always ensure we have your correct address.</i>

VOICEMAIL GUIDE

Access Your Voicemail

1. Dial *62 from the phone that is connected to your account.
2. Enter your 4-digit PIN, followed by the # (pound) sign.
 - * Your default PIN is 1234
3. To listen to messages
 - Press 1
 - * Skip message
 - Press 1
 - * Save message
 - Press 2
 - * Erase message
 - Press 3
 - * Repeat message
 - Press 9
 - * Exit menu
 - Press 0

Personalize Your Voicemail

1. Dial *62 from the phone that is connected to your account.
2. Enter your 4-digit PIN, followed by #.
3. Press 8 to access your personal options, including the following:
 - * Change your PIN
 - Press 1
 - * Personalize your greeting
 - Press 2
 - * Record your personal name
 - Press 3
 - * Call Forwarding
 - Press 5
 - * Set call screening forwarding number
 - Press 6
 - * Repeat personal options
 - Press 9
 - * Exit the menu
 - Press 0

Remote Access to Voicemail

1. Dial your 10-digit phone number.
2. When you hear your voicemail greeting, press the # (pound) sign.
3. Enter your 4-digit PIN followed by #.