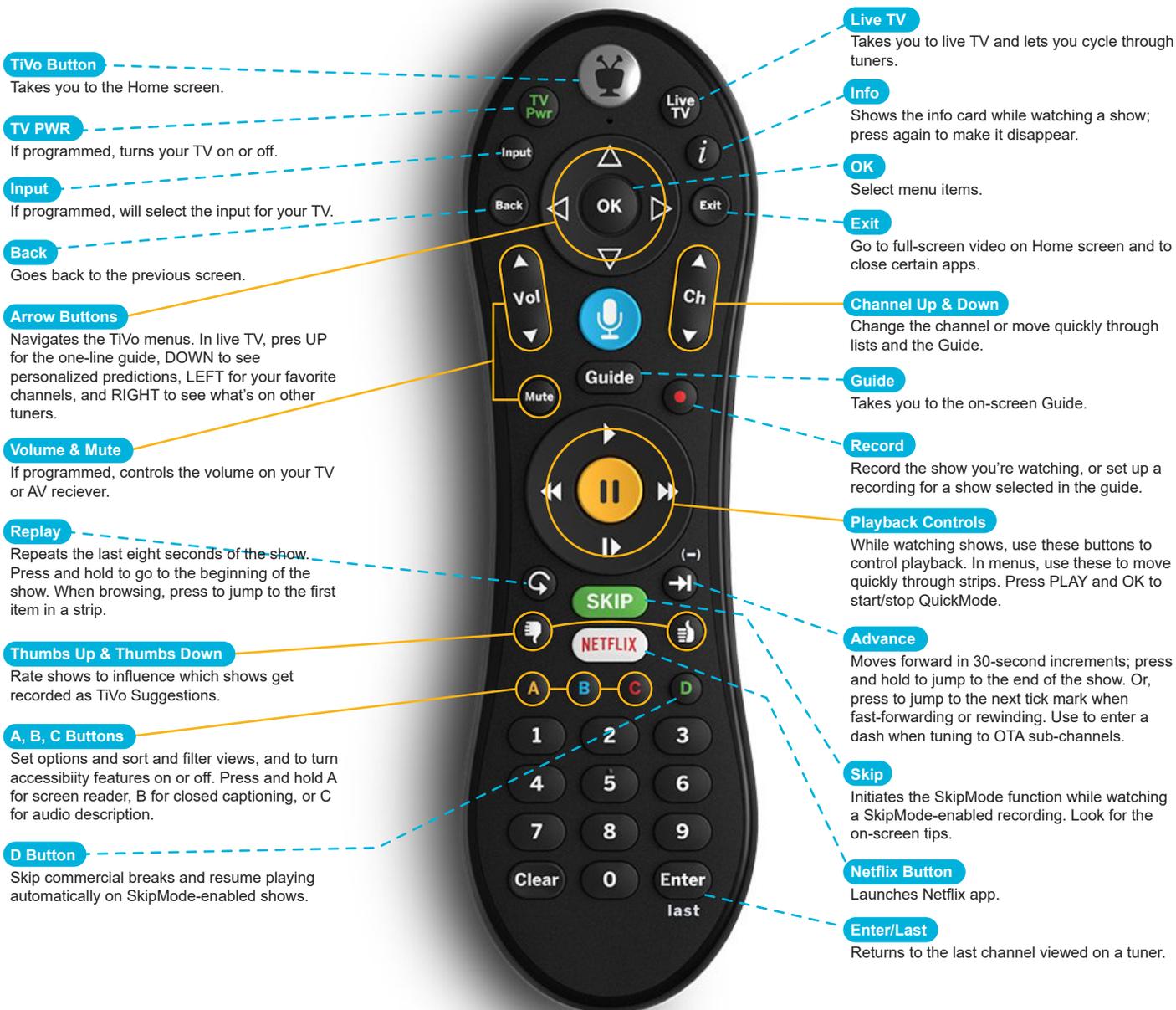


# TiVo Remote Guide and Troubleshooting

Get familiar with your TiVo remote and learn how to program and connect your remote.



# TiVo Remote Guide and Troubleshooting

## How To Program your TiVo Remote

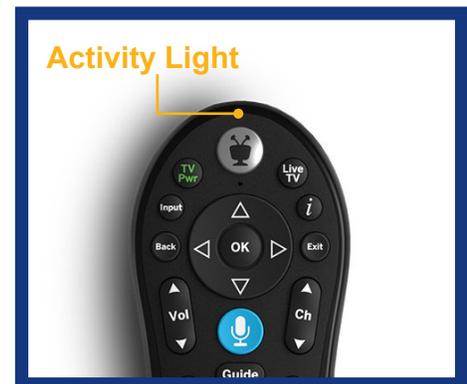
- 1 Turn on your TiVo box
- 2 Turn your TV on either by using the remote for the TV or the buttons on the TV
- 3 Once the box and TV are both on, press the TiVo Button at the top of TiVo Remote to open your menu
- 4 Next, go to the Settings and Messages, click on Settings, go to Remotes & Devices and then Remote Control Set Up and follow the prompts 1 through 5 to sync your remote.

## Remote Control Troubleshooting

If you're having a problem with your remote, you'll need to test if it is properly connected. Press any button on the remote and check to see if the activity light flashes.

If the activity light does not flash, make sure the batteries in your remote are positioned correctly. If they are positioned correctly, you may need new batteries.

If the activity light on the remote does flash, but your device doesn't respond to the remote, restart your device. Unplug the device, wait 15 seconds and plug it back in.



**For additional troubleshooting information, give us a call at 800-236-8434.**

